

Code of Conduct

1. The sale of liquor and its consumption on our premises is an essential part of our club and Management and Volunteers are committed to operating the Warrandyte Sports Club in accordance with the laws pertaining to the sale and supply of liquor at and from these premises.
2. Management and Volunteers of the Warrandyte Sports Club recognise and acknowledge that the excessive, or irresponsible, consumption of liquor can be harmful to individuals and the community.
3. Management and Volunteers understand the importance of the responsible service of alcohol to enable our Members and their guests to enjoy the facilities at the Warrandyte Sports Club.
4. It is not our intention to allow our Members or their guests to consume liquor at the Warrandyte Sports Club to an extent that it is harmful to themselves or harmful to others. Management and Volunteers are committed to serving alcohol to our Members and their guests in a responsible manner in accordance with the guidelines published by the VGLRC.
5. It is our responsibility as licensees and the duty of our Volunteers to identify patrons who are consuming alcohol in excess or in an irresponsible manner.
6. The Club discourages the irresponsible or excessive consumption of alcohol by implementing strategies to prevent or reduce such activity on the part of our Members.
7. We encourage, and require, our Members and their guests to consume alcohol in a responsible manner. Club Management and Volunteers will require any Members and guests who consume alcohol irresponsibly or behaves in a disorderly manner to leave the Club in an orderly fashion when requested to do so.
8. The law in respect of minors will be enforced at all times and no alcohol will be served to minors under any circumstances.
9. We respect the rights of neighbours living in close proximity of the Warrandyte Sports Club not to be unduly disturbed, or inconvenienced, as a result of the operation of our Club. We expect and encourage our Members and their guests to also respect the rights of our neighbours and to behave in an appropriate manner whilst patronising and leaving the Club.
10. Management and Volunteers are committed to addressing any complaint that may arise from our activities at the Warrandyte Sports Club, or the behaviour of our members and their guests in the vicinity of the Club. We are committed to responding to, and resolving, any complaint in an expeditious, courteous and appropriate manner.